Your Journey To Innovation
Success Starts Here
The Innovation Imperative

In today’s world of emerging technologies, markets and consumer demands, companies must innovate just to stay relevant.

But although companies know they have to innovate, most aren’t sure how. This results in a haphazard and sporadic exercise, with predictably sporadic results. Innovation that keeps pace with today’s market velocity requires a technology platform and a systematic process – one that has been field-tested and proven to deliver results. It requires Brightidea.
A History of Innovation
Leadership to Guide You

Whether you are just getting started on your innovation journey or seeking expert guidance to advance your efforts, Brightidea can get you there. We’ve worked with over 300 leading global brands, including Accenture, BT, Cisco, GE, MasterCard, Nielsen and Novartis, to achieve hundreds of millions of dollars of financial innovation impact.

Brightidea helps organizations achieve their highest potential by harnessing the creative capacity of their people through corporate collaborative innovation software and services. It’s what we call People Powered Innovation.

**Humana.**

Found $6.2 million in cost savings by engaging over 11,000 associates in contributing new ideas through a centrally managed program.
Why You Need People Powered Innovation

Brightidea’s People Powered Innovation methodology is based on the premise that your people are more important to driving innovation success than technology or process alone. But innovating at the pace of the 21st Century requires the right technology to accelerate and scale this people-driven process.

People Powered Innovation:

- **Crowd-power** // Every employee can be an innovator. Brightidea taps the power of the crowd to source and select ideas, crowdfund projects, run hackathons and make ideas a reality.

- **Dedicated Team/Shared Services Approach** // A dedicated innovation team that operates as a shared service will drive innovation best practices and cultural transformation across your business. We’ll show you how.

- **Man + Machine** // People, not algorithms or ‘black box’ science, ultimately make innovation decisions. Our innovation software enables these decisions to be made more effectively so program success can scale across the enterprise.

- **Data-driven Results** // Innovation success is just a story until there is hard data to back it up. Brightidea tracks and measures multiple types of success to ensure a holistic view, with results data readily accessible so the value of your innovation program is self-evident and ongoing investment in it continues.
The Most Powerful Platform for People Powered Innovation

BrightWorks is Brightidea’s platform for corporate collaborative innovation. Our design philosophy combines power and flexibility with a relentless focus on quality and ease of use.

Amazingly Configurable

No two innovation processes are the same. The BrightWorks platform is designed for massive flexibility and configurability.

HIGHLY CONFIGURABLE WORKFLOW

FULL DESIGN CUSTOMIZATION

WIDGET ARCHITECTURE

PRE-BUILT DESIGN TEMPLATES

CONFIGURABLE USER PROFILES
Remarkably Powerful // Broadest Set of Collaboration Tools

The best ideas come from the collaborative process. Use BrightWorks collaboration tools to engage your innovator community and drive sustained innovation.
Remarkably Powerful // On the Go Innovation

Brightidea Mobile is the world’s most advanced mobile innovation app so you can tap employee insights anytime, anywhere. Access is easy and secure with SAML Single Sign-On (SSO).

Capture Ideas and Inspiration
- Submit an idea
- Record a thought
- Take a photo
- Sketch an epiphany

Foster Collaboration
- Vote
- Comment
- Locate
- Tag
- Subscribe

Brand Your Mobile Experience
- Use your logo and brand colors
- White Label option
- Full customization
Remarkably Powerful // Best Idea Selection & Development Tools

Organizations have varied processes for idea evaluation. BrightWorks offers the broadest set of tools to shortlist, develop and ultimately select the best opportunities.

- **Single Scale**
  Engage your SMEs early on in the process to facilitate efficient, scalable idea screening.

- **Stack Rank**
  Easily evaluate ideas relative to one another and order them best to worst.

- **Pairwise Comparison**
  Present evaluators with two ideas at a time, while an algorithm scores the results.

- **Scorecard**
  Shortlist ideas by scoring them based on evaluator responses to a series of questions.

- **Development**
  Develop good ideas into great ones by prompting the idea submitter and others to flesh out more detail about the idea.
Remarkably Powerful // Data-Driven Results

Innovation teams must consistently show results to ensure ongoing program funding. BrightWorks gives program leaders all the data they need to demonstrate success at every stage.

**PIPELINE DASHBOARD**
Give the Innovation Program Manager insight on overall pipeline performance

**MANAGEMENT DASHBOARD**
Track and manage ideas through each step of the evaluation process

**BUSINESS RESULTS DASHBOARD**
Track innovation program status and results delivered to the business

**ENGAGEMENT DASHBOARD**
Track and measure engagement against best practices across departments, regions and titles
Massively Scalable
The BrightWorks platform will adapt with you as your needs evolve.

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<thead>
<tr>
<th>Secure User Management</th>
<th>User account profile syncing to corporate identity management systems is available via SAML SSO as well as non-SSO.</th>
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<tbody>
<tr>
<td>Secure Group Management</td>
<td>Engage employees, customers and partners in unique communities and challenges.</td>
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<td>Internationalization</td>
<td>BrightWorks offers multilingual support, including label editing and date formatting.</td>
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<td>Extensibility</td>
<td>REST API provides programmatic access your Brightidea data for connectivity to 3rd party enterprise applications.</td>
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<td>World-Class Cloud Platform</td>
<td>World-class AWS cloud infrastructure is designed and certified to handle the most stringent security, availability, scalability and performance requirements.</td>
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SOC 1, Type II | SOC 2, Type II | ISO 27001
The People Powered Expertise
Behind Our Brand – And Yours

Brightidea’s experienced professionals are dedicated to your program’s success, whether you’re just getting started, rebooting or enhancing your collaborative innovation capabilities.

Consulting Services
Practical, real-world experience to help you create impactful innovation programs.
Services include:
→ Establishing and scaling innovation teams and programs
→ Driving cultural change through a people-powered approach
→ Justifying program value through financial impact tracking and more

Software Services
Expertise to ensure your software is designed around your specific needs.
Services include:
→ Training on software mastery and latest features
→ Configuring and customizing your system to your goals
→ Integrating Brightidea into your internal systems

Support Services
Our world-class team ensures you are getting the most out of your software at all times. Services include:
→ Email and phone support from knowledgeable experts
→ In-depth knowledge base for self-service resolution
→ Online customer community for peer interaction

“Your service and the can-do attitude of your colleagues throughout the process were exemplary. As a result, our initiative was a great success.”

“Responsive and helpful as we went live. Service was great.”

“This issue was solved in about 5 minutes. Fastest response and solution ever!”

NOVARTIS

Quicken Loans
Engineered to Amaze
A Dedicated Focus on Results

Brightidea is focused on the success of your innovation program. That means your results. Take advantage of the same technology and expertise used by over 300 of the world’s top brands to achieve hundreds of millions of dollars of documented innovation impact.

“For every $1 invested by BT on our innovation program we have returned over $75 to the business.”

Steve Healey
Head of BT New Ideas

“Brightidea’s innovation platform helps us maintain our global leadership in customer experience and service excellence.”

Joe Locandro
CIO

“Brightidea gives us the flexibility to support 15 or more business units at any time, each with their own requirements.”

Stephanie Hegarty
Innovation Program Manager

“Two recent ideas developed using the Brightidea platform will generated tens of millions of dollars for the company.”

John Jaddou
Director of New Business Development Innovation

Our award-winning customers touch virtually every industry.

Check out a sampling of who they are:

BOSCH  BT  CATHAY PACIFIC  cisco  GE  MasterCard  nielsen  NOVARTIS
What’s Next?

**Take the Innovation Strength Assessment**

This analysis will help to identify the areas of innovation strength and improvement specific to your company. Or contact Brightidea to help you along your innovation journey.

**BRIGHTIDEA**

Contact Us | email us at sales@brightidea.com | visit www.brightidea.com